

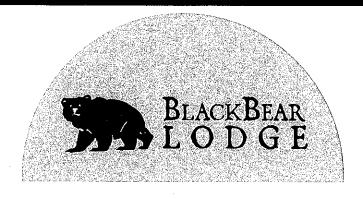


WELCOME

BLACK BEAR LODGE

23 Black Bear Road, Waterville Valley, NH 03215 www.blackbearlodgenh.com





WELCOME TO OUR LODGE

Welcome to the Black Bear Lodge!

Our entire staff is honored that you chose to stay with us and look forward to providing you with a memorable experience for the whole family to enjoy!

The Black Bear Lodge offers several on-site amenitites: a heated indoor-outdoor pool and hot tub, sauna, complimentary WIFI, morning coffee in the lobby, a coin-operated game room and laundry, a fitness center, vending food freezer, and a seasonal outdoor deck and grilling area.

Once you are settled, step out and explore the area with your Freedom Pass provided to you at check-in! Our hotel is conveniently located within walking distance of all the Freedom Pass activities. In the Town Square you will find a variety of restaurants, local shops, and the Adventure Center. Close by is the Athletic Center, Golf Course/Tubing Center, Tennis Courts, and Snow's Mountain Chairlift. More details on the local and on-site amenities can be found within this Welcome Book or you can access our website: www.blackbearlodgenh.com.

If you need anything during your stay, our staff will be pleased to assist you during our front desk hours of operations. Just call the front desk by dialing "0" on your room phone or 1-800-349-BEAR (2327) on your mobile phone and we will be at your service.

We sincerely thank you for choosing the Black Bear Lodge and hope you have a comfortable, enjoyable, and pleasant stay.

Warmly,
The Staff of the Black Bear Lodge



ABOUT OUR LODGE

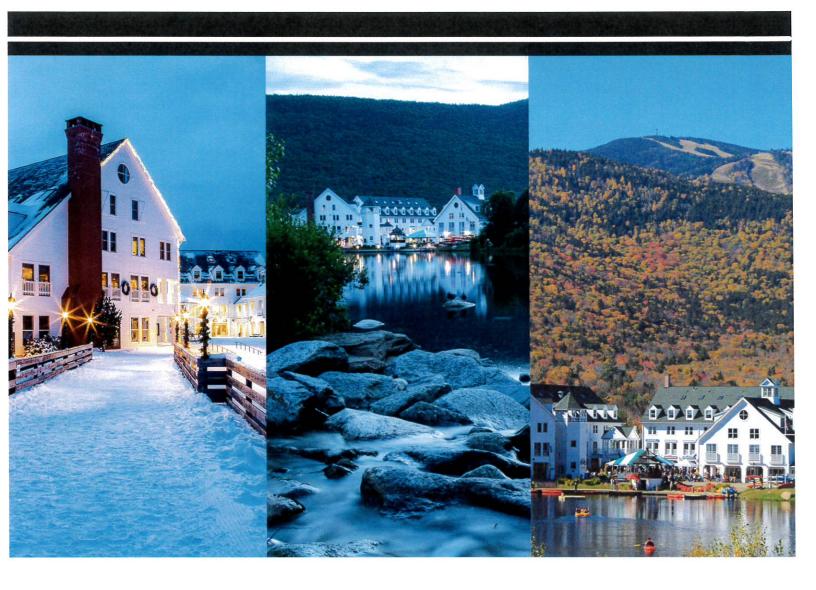
The Black Bear is an all-suite condo-style lodge resort located in the heart of the White Mountains, in the midst of the bustling and energized, yet relaxing and serene Waterville Valley Resort. Situated amongst 770,000 acres of some of the most beautiful scenery in New England, the Black Bear Lodge has 107 individually-owned units that comfortably sleep four to six people. Located just 1-block from Waterville Valley's Town Square which is home to the village's wonderful selection of restaurants, shops, entertainment, activities, swimming and boating pond, and country store; the Black Bear Lodge is the perfect place for you and your family and friends to enjoy Waterville Valley's year-round activities and events. The Black Bear Lodge has proudly been welcoming and hosting guests and families since 1986. It is the perfect home away from home in the heart of the White Mountains!

CONTACT INFORMATION:

Phone: 1-800-349-BEAR (2327)

www.blackbearlodgenh.com.com

23 Black Bear Road Waterville Valley, NH 03215



ABOUT WATERVILLE VALLEY

The quaint, New England village center of Waterville Valley, NH is located on the valley floor, surrounded on all sides by 4,000 foot peaks, the classic alpine square boasts views of Mt. Tecumseh ski trails and overlooks the beautiful Corcoran Pond. A hub of summer events, visitors, locals, and staff gather for live music on the Gazebo Stage, food festivals, and outdoor activities for all ages. Pedal boats, kayaks, and paddle boards can be rented right from the dock or head over to the beach to stick your toes in the sand or watch an outdoor movie. Rent a road or mountain bike from the Adventure Center to explore the valley, or set up camp with your open containers at a nearby picnic table. Shops and restaurants surround the square with lodging available on the upper level, boasting some of the best views in town. When flakes start to fall come Winter, Town Square transforms into a Winter Wonderland, with a twinkling tree, cozy outdoor fire pit, Nordic activities and ice skating. The best part? A shuttle bus will take you anywhere in the valley or up to the slopes for free so you can experience everything Waterville Valley Resort has to offer!



WATERVILLE VALLEY HISTORY

Since the mid-19th century, Waterville Valley has been a noted resort in the White Mountains. Fishermen were first attracted to the area's trout streams and resided in local farmhouses until Nathaniel Greeley provided bed and board and later built an inn for the growing number of guests. Until the early 1930's, only summer visitors returned annually to enjoy tennis, golf, and the beauty and healthiness of this mountain environment. In the mid 30's, America's interest in the sport of skiing began to take hold. Mt. Tecumseh first attracted hearty skiiers in 1934 who climbed the mountain to ski on old logging roads. In 1936, the Waterville Inn remained open throughout the winter for the first time to accommodate this new breed of recreationist.

Following World War II, business flourished at the Waterville Inn. By 1952, T-Bar ski lifts were operating on Snow's Mountain. The potential of Mt. Tecumseh was not fully recognized until former Olympic skier, Tom Corcoran, officially purchased the Waterville Inn and 425 acres of inn property on the valley floor in 1966.

Clearing the trails on Tecumseh began in February 1966 and the area opened in December with two main lifts to the top- White Peaks and High Country. Later that winter, the Waterville Inn was destroyed by fire, 99 years after its initial opening. This presented an opportunity born out of necessity for Corcoran's Waterville Company to implement a thorough resort development plan.

Over 25 years of carefully planned resort expansion, country inss, lodges, condominiums, a multi-million dollar indoor sports center, a man-made pond, and many other amenities and services were added. The beautiful "hub" of Waterville Valley, Town Square, with its old New England style architecturewas completed in 1989 and contains most of the Valley's dining, shopping, and entertainment. Waterville Valley has also become internationally famous for being among the elite in hosting many World Cup ski racing events.

CHECK IN

Check In Time: 4:00 PM

Check-in time is 4:00pm. Early arrivals may be possible but will be based on availability. Please call to check if your room is ready. Also, front desk reception hours are 8am-11pm daily. If you will be arriving later than the front desk hours, please call the front desk during normal business hours to let us know you will be arriving late so that we can instruct you how to check-in after-hours.

CHECK OUT

Check Out Time: 11:00 AM

Either prior to check-out or upon checkout, please start the dishwasher and soak any pans you may have used in the sink. Please check-out at the front desk by 11am.





WIFI

NETWORK

BBLGuest

PASSWORD

BlackBear

LODGE RULES

1 NO SMOKING

Smoking or vaping of any kind is not allowed inside the building. Smoking is allowed outside- 25 feet away from the building.

2 PETS

Pets are not allowed at the Black Bear Lodge with the exception of service animals. Proper identification for a service animal is required upon check-in.

3 REGISTERED GUESTS ONLY

No visitors after 10pm. Visitors must notify Front Desk upon their arrival & must be accompanied by a registered guest at all times. Visitors are not allowed to use guest amenities including the hot tub, pool, exercise room, or WIFI. As a registered guest, you are responsible for your visitor at all times.

4 QUIET HOURS DAILY FROM 10PM-8AM

Quiet Hours in the Black Bear Lodge are observed daily from 10:00pm until 8:00am the following day. For the sake of our residents, we ask that you observe the Quiet Hours. Quiet Hours are strictly enforced. If you become aware of a disruptive guest, please contact the Front Desk immediately by phone or in person. TVs, voices, or other devices must be kept at a respectful, low level at all times. Doors should be opened and closed quietly. No congregating or running in halls.

5 DAMAGE TO PROPERTY & FURNISHINGS

Please take good care of the condo and its furnishings and appliances as well as the common areas and ammenities of the lodge. Each condo is owned by an individual or family who has taken great care to personally furnish, decorate, and equip their condo for the comfort of our guests. If anything is not working or breaks during your stay in either your unit or in the common areas of the lodge, please alert the front desk immediately. Upon check-in we will place a \$200 hold on a credit card for each room reserved that will be released after a post-check-out room inspection confirms there are no missing or damaged items.

For more lodge policies & rules, please visit: www.blackbearlodgenh.com/policies

AMENITIES

The Black Bear Lodge is home to an abundance of amenities throughout the lodge. In addition, each condo-suite provides a variety of household amenities items for you to use during your stay. Please contact the front desk if you need additional items or assistance locating these amenities and items.

INDOORS

- Air Conditioning
- WIFI
- ATM
- **Guest Laundry Room**
- Fitness Center
- Conference Rooms

- Fully-Equipped Kitchen in Each Suite
- Coffee Maker/Keurig
- Bike/Ski Storage Room
- Game Room
- Vending Machines
- Morning Coffee in Lobby Sauna & Indoor/Outdoor Pool

- Hair Dryer
- Housekeeping Services
- Change Machine
- Lobby w/ Front Desk
- Additional Seating Areas
- · Library Reading Area
- Fireplace in Lobby

OUTDOORS

- Indoor/Outdoor Pool
- Hot Tub

- Large Outdoor Seasonal Deck
- **BBQ** facilities

- Bike Racks
- Resort Shuttle Pick-up



AMENITY DIRECTORY

ATM Machine Located in the lobby by the front desk.

Bear's Den Conference Room Located on the 1st floor of the Lodge, and is available to rent. Please inquire at the Front Desk for rates.

BBQ Area Located in the backside of the lodge parking lot.

<u>Change Machine</u> Located in the game room or visit the Front Desk.

Deck Open Daily 9:00am-9:30pm (Closed in Winter). Located on the 3rd floor and open to all guests.

<u>Elevators</u> 2 Elevators in the building; Low- for units ending in 01-15 & High- for units ending in 16-25.

<u>Fitness Center</u> Located on the 3rd floor- closest elevator is high elevator. Guest key is available at the Front Desk. Must be 16 years or older to use fitness center.

Game Room Open Daily 10:00am-9:30pm. Located on the 1st floor by the pool. Coin-operated.

Guest Laundry Room Located on the 1st floor off the high elevator. Coin-operated.

<u>Housekeeping Services</u> Our housekeeping staff begins service at 9am. If this is too early for you or you would prefer not to have maid service for the day, please call down to the front desk and let them know. They will be happy to inform housekeeping for you. Check-out time is at 11am.

In-Room TV If you hook any external devices up to your in-room TV, please return it the way your found it.

<u>Lobby Morning Coffee</u> Local morning coffee is provided to guests in the lobby every morning at 8am.

<u>Pool & Spa</u> Open Daily 9:00am-9:30pm. No lifegaurd on duty. Swim at your own risk. **NO GLASS BOTTLES ALLOWED**. Pool: Childer under 16 need adult supervision. Spa: 16 years or older.

Resort Shuttle Resort Shuttle pick-up & drop-off station is located in lodge parking lot.

<u>Vending Machines</u> Soda and vending machines are located on the main floor near the lobby. Other personal items, toiletries, souvenirs, etc available for sale at the Front Desk.

WIFI The lodge's guest WIFI network is BBLGuest. The password to connect is BlackBear.

DINING IN WATERVILLE VALLEY

COYOTE GRILL

(603) 236-4919 www.wildcoyotegrill.com



CLUBHOUSE RESTAURANT

(603) 236-4805 www.watervillevalleygolf.com



LA TASSE CAFE

(603) 236-4566



VALLEY PUB & RESTAURANT

(603) 960-9640



JUGTOWN GOUNTY STORE BAKERY

(603) 236-8662

www.jugtowncountrystore.com



LA HACIENDA MEXICANA

(603) 726-5293 haciendawv.com



OLDE WATERVILLE PIZZA COMPANY

(603) 236-3663



SNOWY OWL RESTAURANT & PUB

(603) 236-8383



For restaurant operating hours, menus, food delivery options, & more local dining info, please consult the Front Desk.

SLOPESIDE DINING

Enjoy Breakfast & Lunch Slopeside. Just hop on the resort shuttle!

BASE AREA EATS

Marketplace

The spot for quick, classic Resort dining. Located on the 2nd floor of the Base Lodge. Hours: 8am-3pm.

Freestyle Lounge

Slopeside dining and entertainment venue featurung a full menu for lunch and apres. Located on 3rd floor of the Base Lodge with an entrance from slopeside. Hours: 11am-6pm.

T-Bars

Known for creative comfort food. THE place to fo for apres ski with live entertainment on weekends. Located in Base Area. Hours: 11am-6pm. Closed on non-holiday weekdays.

Waffle Cabin

Fresh waffles made to order! Located slopeside nect to the base of the Valley Run Squad. Hours 10am-3:30pm. Closed on non-holiday weekdays.

MID MOUNTAIN DINING

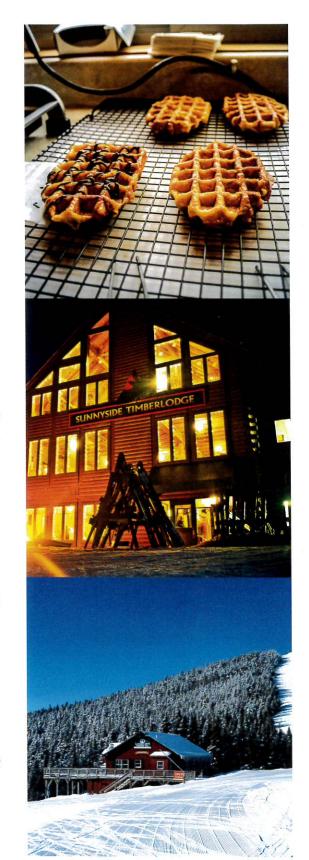
The Sunnyside Timberlodge

The best place for a quick lunch. On a sunny day you can catch an ourdoor BBQ on the deck. Located at Valley Run.

DINING AT THE SUMMIT

Schwendi Hutte

Gourmet mountain-fare overlooking magnificent views of the White Mountains. Located at the Summit. Hours 9am-2pm.



SHOPPING IN WATERVILLE VALLEY







1829 Outfitters/ Sports Thoma

(603) 236-5005

Adventure Center

(603) 236-4666

The Bookmonger

(603) 236-4544

Dreams & Visions Gifts

(603) 236-2020

Jugtown Country Store

(603) 236-8662

Sport Thoma (Ski Area Rd)

(603) 236-4400. Only open in winter.

Toad Hall Toys

(603) 236-4544

The Valley Brand

(603) 236-8662

Waterville Valley Tennis Center Shop

(603) 236-4840. Closed in winter.

White Mountain Athletic Club Pro Shop

(603) 236-2020

THINGS TO DO

DOWNHILL SKIING, RIDING, & NORDIC SKIING

Waterville Valley Resort is home to an extensive network of downhill & nordic trails for skiiers, snowshoers, and riders to enjoy. Night skiing and eqipment rentals available.



BIKING

Waterville Valley has a wide array of biking paths. Bikes can be rented at the Adventure Center in Town Square. 2-hour mountain bike & helmet rental included in Freedom Pass.

BOATING & SWIMMING

Canoe, kayak, paddle board, & paddleboat rentals for use on Corcoran Pond. 20-minute rental included in Freedom Pass. Swimming beach located at Corcoran Pond.



TOWN SQUARE EVENTS

Town Square is the home to fun, family-friendly events & festivities throughout the year. Please visit the Waterville Valley Resort Insider for weekly events, concerts, festivals, & daily recreation classes & activities: www.waterville.com/resort-insider.

THINGS TO DO

HIKING

Waterville Valley is an ideal hiking destination. Dozens of hiking trails start right in the heart of town and lead to endless destinations including cliffs, waterfalls, flumes, rock slides, and stunning vistas.



WINTER TUBING & FAT BIKING

Winter tubing slope located at the Waterville Valley Golf course. Winter Fat Bike rentals at the Adventure Center.





TENNIS

Waterville Valley Tennis Center is home to 18 outdoor clay courts and 2 indoor courts. Consistently rated amongst the Top Ten tennis facilities in the world. Unlimited court time included in Freedom Pass.



GOLF

Picturesque 9-hole golf course overlooking the mountains. Open late spring through mid-fall. Enjoy 9 holes of golf per person mid-week with Freedom Pass.

THINGS TO DO

WHITE MOUNTAIN ATHLETIC CLUB

4-Season recreational athletic facility with indoor & outdoor pools, sauna, steamroom, cardio equipment, weightroom, fitness classes, & indoor tennis. Unlimited admission with Freedom Pass.







SNOW'S MOUNTAIN CHAIRLIFT

Take a ride to the top of 3,000' Snow's Mountain on our double-chairlift and hike or mountain bike down. 1 ride per person per day included in Freedom Pass. Also open to Season Passholderd in winter.



Open public skating sessions and skate rentals at the indoor ice arena located in Town Square. Freedom Pass holders receive free admission to open seasonal public skating sessions.





ADDITIONAL TOWN SQUARE ACTIVITES

Additional activities include Disc Golf, Climbing Wall, Bungee Trampoline, Legends Adventure Arcade & Escape Room, yoga, movie nights, Curious George Story Time, & more.

LOBBY SHOP

Looking for a souvenir or forget something? Come by the front desk!

SOUVENIRS & PERSONAL ITEMS FOR SALE:



FREEZER FOODS FOR SALE:





BEFORE YOU GO

- CLOSE WINDOWS
- TURN-OFF LIGHTS & A/C
- TURN-OFF HVAC UNIT & LEAVE
 BEDROOM THERMOSTAT SET AT 55-60
- MAKE SURE YOU PACKED ALL OF YOUR BELONGINGS
- PUT DIRTY DISHES IN DISHWASHER & START DISHWASHER
- SOAK ANY DIRTY PANS IN SINK
- FILL-OUT GUEST SURVEY
- CHECK-OUT AT FRONT DESK



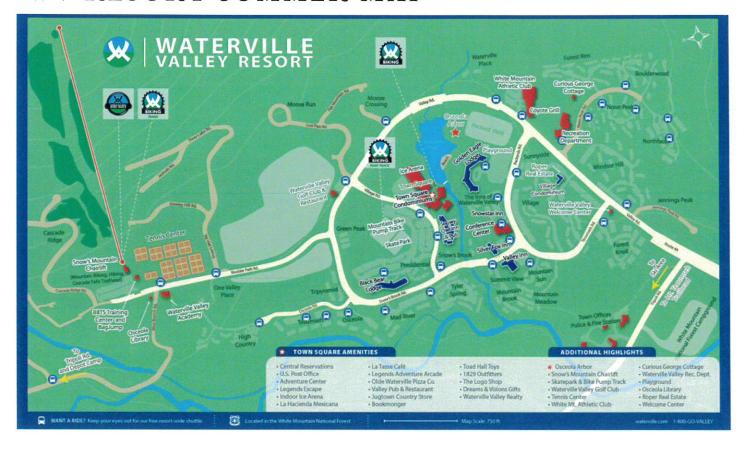


ENJOY YOUR STAY

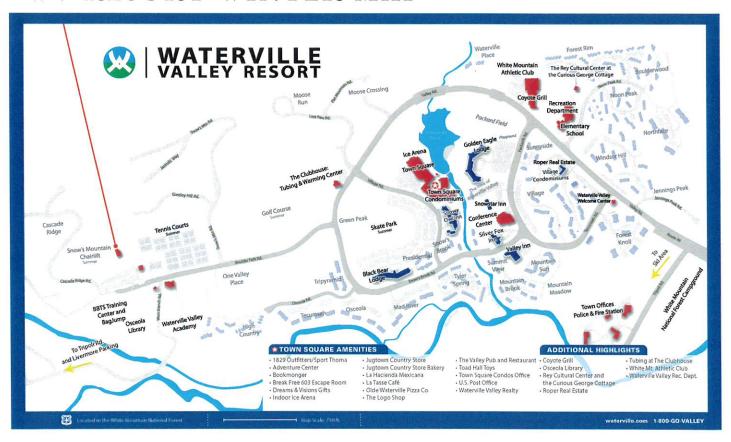
BLACK BEAR LODGE

23 BLACK BEAR ROAD WATERVILLE VALLEY, NH USA

WV RESORT SUMMER MAP



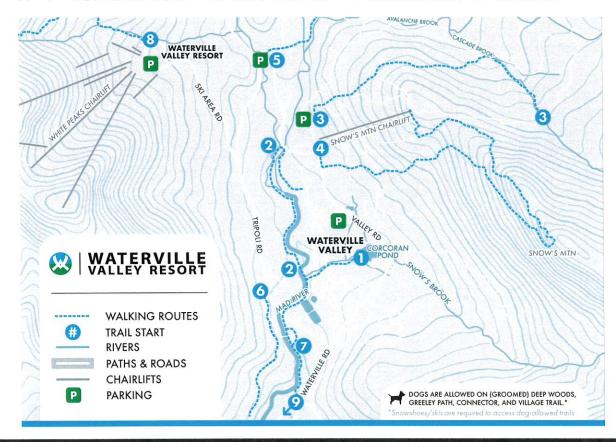
WV RESORT WINTER MAP



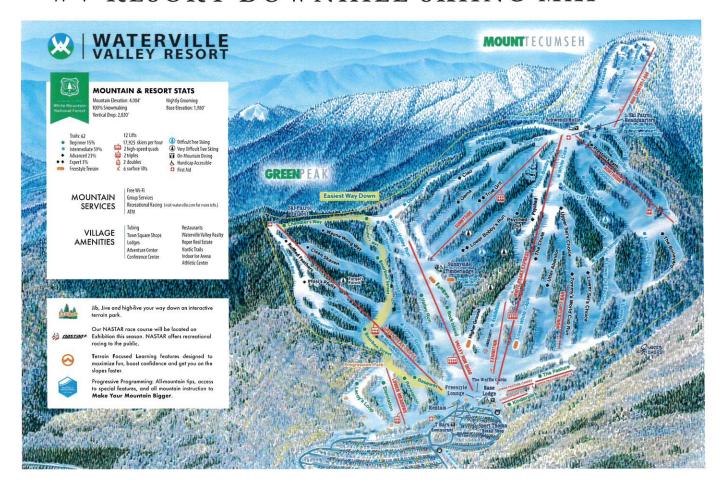
WV RESORT HIKING/BIKING MAP



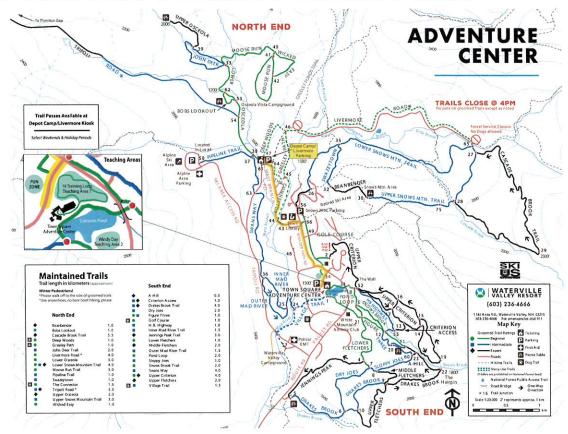
WV RESORT WINTER WALKING MAP

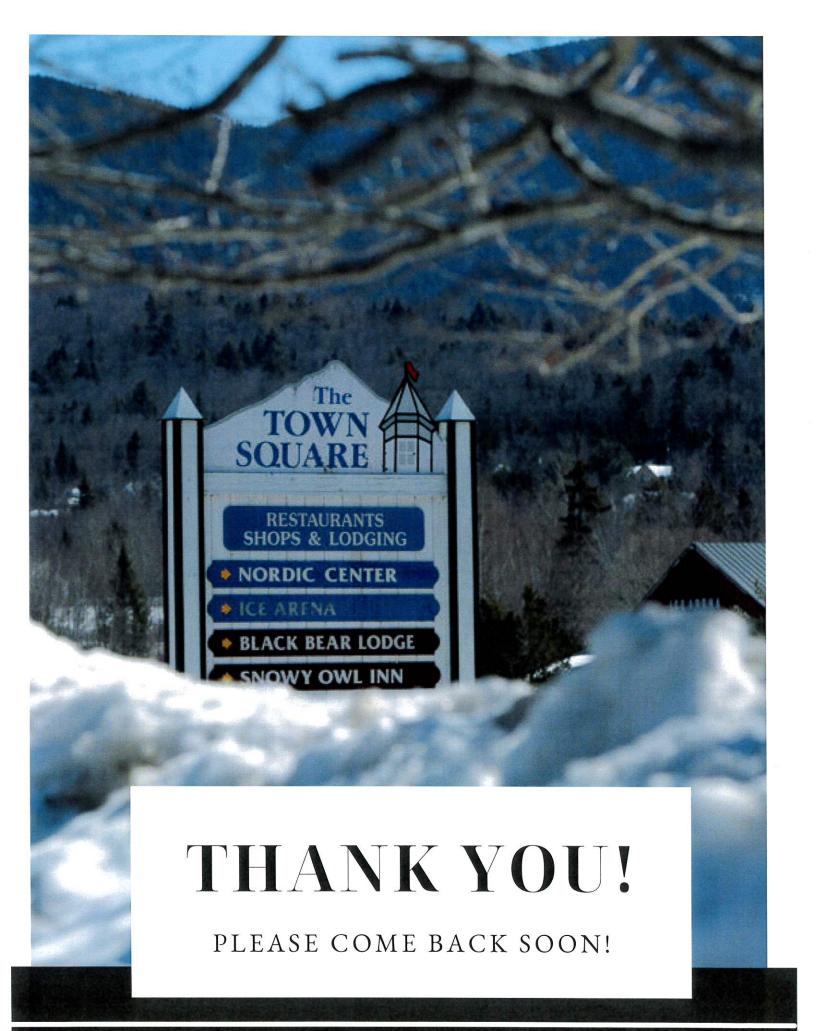


WV RESORT DOWNHILL SKIING MAP

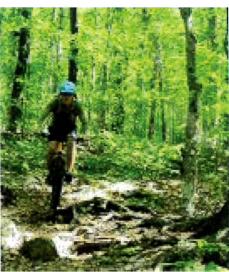


WV RESORT NORDIC SKIING MAP













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